

Getting from Talk to Action

Task Group Orientation – Day Two
Windward Community College, Kaneohe
Thursday, June 26 2008

MHT-SIG Evaluation Team



Part I: Understanding Grant required GPRA Measures

GPRA BINGO!

Government Performance and Results Act 1993 (GPRA)

- Hold government agencies accountable for using resources wisely and achieving program results
- All federally funded grants require an evaluation component
- Purpose is to assess extent that project is accomplishing its intended goals

3 Elements of Infrastructure Change

- **Statewide** – the change extends through all parts of the state (via a state department/division, legislature, and/or statewide private organization)
- **Significant** – the change is important, of consequence
- **Sustainable** – the change can be kept up or kept going

GPRA #1: Policy Change

- **Increase percent of *policy changes* completed as a consequence of the CMHP**
 - administrative or legislative in origin
 - significant at statewide level
 - creation, elimination or alteration of policy or documentation of undocumented practice
 - mentioned or implied by CMHP

GPRA #1 Activity Statement Examples

- **DOH, through the office of the Deputy Director of Behavioral Health Administration, will establish and staff a task group of key informants from relevant health associations/organizations to develop a Memorandum of Agreement by July 2009 to conduct depression screening and referral training in primary health care settings.**
- **DOH legislative liaison will draft a bill by January 2009 with input from key stakeholder organizations that establishes continued education requirements on Evidence-Based Practices (EPBs) in health and social service professional credentialing and licensing policies (NFC 5.3).**

GPRA #2: Training

- Increase number of *persons* in the mental health care and related workforce who have been *trained in service improvements* recommended by the CMHP
 - training requires curriculum, structured timeframe, and identified trainer or training method
 - new services, improve existing services
 - indicate target number for trainees

GPRA #2 Activity Statement Examples

- DOH Behavioral Health Divisions with support from the Technology Transfer Assistance Group will train 75% of case managers in strengths-based case management planning by September 2009 (NFC 2.1).
- DOH with support for the Technology Transfer Assistance Group will cross-train 50% of health care providers in primary health care on mental health and substance abuse disorders across the life span by January 2011 (NFC 4.4).

GPRA #3: Financing Policy

- Increase percent of *financing policy changes* completed as a consequence of the CMHP
 - increases or decreases in appropriations for services; changes in billing codes or reimbursement procedures; changes to Medicaid; pooling or braiding of funding
 - state agencies or statewide private agencies

GPRA #3 Activity Statement Examples

- The Lt. Governor’s Office will work with Hawai`i legislature to increase FY2008 funding by 75% in FY2010 for consumer-operated programs (NFC Goal 2.2).
- The Department of Human Services Medicaid Specialist will develop State Medicaid Plan revisions by January 2009 that make the needed changes to reimburse peer specialists through Medicaid (NFC Goal 2.2).

GPRA #4: Organization Changes

- Increase percent of *organizational changes* completed as a consequence of the CMHP
 - something that is created, eliminated, or altered within or between organizations
 - state or private agencies providing mental health or related services to persons who have or at risk for developing mental health needs

GPRA #4 Activity Statement Examples

- Adult Mental Health Division (AMHD) and Alcohol and Drug Abuse Division (ADAD) through the assistance of Management Information Systems (MIS) will develop a data sharing Memorandum Of Agreement (MOA) by March 2009 (NFC 6.2).
- Each CAMHD and AMHD contracted providers, with technical assistance from the HI Center for Evidence-Based Practices, will establish a protocol by July 2009 to screen for and refer clients experiencing trauma to trauma specific therapy (NFC 5.4).

GPRA #5: Data Collection

- Increase the number of *organizations* that *regularly obtain and analyze data* relevant to the goals of the CMHP
 - data: quantitative or qualitative information
 - collected on a repeated and ongoing basis
 - analyzed: systematic review to facilitate planning, consumer choice or shared decision-making, improve quality/efficiency of services

GPRA #5 Activity Statement Examples

- The Governor will establish an interdepartmental Task Force to develop a plan for a statewide integrated electronic medical recordkeeping system by December 2010 that is consistent with federal and state statutes (NFC Goal 6.2).
- DOH Injury Prevention and Control Program with support from MHSRET will develop a process by January 2009 to annually obtain and analyze data on HI suicide rates (NFC Goal 1.1).

GPRA #6: CFM Networks

- Increase the number of *consumers* and *family members* that are *members of statewide consumer- and family-run networks*
 - Consumers are any persons who have received mental health services in the past or are eligible to receive services but choose not to
 - Family members can be extended family networks, friends, co-workers, neighbors or caregivers
 - A member is anyone whom the organization recognizes as a member

**GPRA Measure #6
(continued)**

- A network must connect and interact with mental health consumers and/or family members across a significant region of the state
- A network must be controlled and managed by mental health consumers and/or family members and over half the board members must identify as mental health consumers and/or family members

GPRA #6 Activity Statement Examples

- DOE will coordinate efforts with SBBH staff to double the membership of Hawai'i Families as Allies by September 2010 (NFC 2.2).
- The AMHD Office of Consumer Affairs with support from the MHT-SIG staff and the HI Disability Rights Center will work with key stakeholders to create a charter by December 2008 to establish a statewide consumer network with a governing board of over 50% consumers (NFC 2.2).

GPRA #7: Implement Practices

- Increase the number of *programs implementing practices consistent with the CMHP*
 - Programs are implementing practices when practices are being actively delivered to consumers, family members, etc.
 - Practices include treatment, rehabilitation, prevention, and supportive services
 - Practices must be mentioned or implied in the CMHP

GPRA #7 Activity Statement Examples

- The Department of Public Safety (DPS) Deputy Director with technical assistance from AMHD Housing Services Director will establish 5 supportive housing programs by September 2011 for inmates with mental illness reentering the community (NFC 2.3).
- The University of Hawai'i Office of the Vice President for Information Technology with input from key state departments will establish telehealth capacity to 80% of all HI rural and remote communities by September 2010 (NFC 6.1).

Part II: Overviews of the Work Plan Cycle and the Needs Assessment and Resource Inventory (NARI)

NARI Quest!

Project Work Plan Cycle (PDCA)



1. Plan the activities to achieve an outcome
2. Do the planned activities
3. Check to see what outcome the activities achieved
4. Act to maintain or improve the outcomes
(Shewhart, n.d.)

Planning Benchmarks (June-Sept. 2008)

1. Read the Comprehensive Mental Health Plan (CMHP) – 06/30/08
2. Read the Needs Assessment Resource Inventory (NARI) – 06/30/08
3. Prioritize 1-3 CMHP Recommendations (refer to TG Prioritizing Handout), begin Action Plan Template by developing goals and objectives for each priority– 07/15/08
4. Incorporate Annual Gathering Feedback – 07/31/08
5. Submit Priorities for Review – 08/04/08
6. Draft Action Plan Template on Selected Priority and draft applicable CMHP Status Update – 08/31/08
7. Complete Action Plan Template with specified, measurable outcomes and applicable GPRA Template(s) – 09/15/08

NARI Overview

- Intent – Capturing resources, needs and need justifications
- Balance between breadth and depth
- Report Core Structure:
 - Executive Summary
 - 4 Chapters
 - References, Acronym List
 - Appendix
 - Fiscal Resource Addendum

Chapter 3 Structure

- 6 New Freedom Commission (NFC) Goals and its 19 Recommendations
 - Expanded into 10 additional Special Considerations
- 2 HI Special Concerns (Workforce and Natural Supports)
- Total of 31 sections consisting of:
 - Written Narrative (31)
 - Corresponding Matrix (30)

Part III: Applying the Action Plan Template

Small Group Activity

Goals

Goals are the "end result toward which effort is directed."

- Provide clear direction, guidance.
- State the desired results, intentions, or desires.

Example:

Early mental health screening, assessment, and referral to services are common practice. (NFC Goal 4)

Objectives

- Specify what result is to be achieved.
- Describe how a result is measurable.
- State the time frame for achieving the objective.

Example:

DOH will develop a Memorandum of Agreement by July 2009 with relevant health associations/organizations to conduct depression screening and referral training in primary health care settings.

Activity Statement

- Describe the activity.
- State how the activity is to be accomplished.
- Describe the desired outcome or level of performance.
- List the resources required to complete the activity.
- Identify who is responsible.
- Set completion date.

Example:

DOH, through the office of the Deputy Director of Behavioral Health Administration, will establish and staff a task group of key informants from relevant health associations/organizations to develop a Memorandum of Agreement by July 2009 to conduct depression screening and referral training in primary health care settings.

**Part IV: Completing the
GPRA Template**

Small Group Activity

GPRA Templates

- Information from the GPRA templates will be entered directly into the Federal **TRANSFORMATION TRACKER** by the MHTSIG Evaluation Team
- 7 GRPA Templates; 1 for every GRPA measure
- *Presentation Example:
GPRA Template #1: Policy Change*

Organizational Structure

- GPRA Indicator
- Definitions – Explanation of terms used within the GPRA Indicator

1. Action Plan Activity Statement

DOH, through the office of the Deputy Director of Behavioral Health Administration, will establish and staff a task group of key informants from relevant health associations/organizations to develop a Memorandum of Agreement by July 2009 to conduct depression screening and referral training in primary health care settings (NFC 4.4)

2. GPRA Specific Content

- What is the *nature* of your policy objective? (e.g. *written agreement*, administrative regulation, law)
 - *Answer: Memorandum of Agreement*
- What is the intent of your policy objective? (e.g. ensure children receive trauma-informed care)
 - *Answer: Conduct depression screening and referral training in primary health care settings*

3. Criterion for completion

- e.g., drafted, publicly reviewed, final draft written, *approved* or passed, issued or implemented as measured by
 - *Answer: Memorandum of Agreement approved by the DOH, Deputy Director and relevant health associations/organizations*

4. Long Term impact

- *Increased service capacity*

5. Groups & Agencies Involved

- Project Lead(s): *DOH Deputy Director of BHA; Kaiser Permanente; HMSA*
- Contact Information for Project Lead(s)
- Agencies Participating
 - *Mental Health*; □ *Other: Kaiser/HMSA*

6. Population(s) affected:

- Age (e.g. □ *Across the Life Span*)
- Gender (e.g. □ *male and female*)
- Race (e.g. □ *All*)
- Additional Considerations (e.g. □ *All*)

7. Anticipated Time Frame

- (e.g. *Start Date: July-Sept 2008; Completion Date: Month July, Year 2009*)

8. Origin

- a. Activity formally began before MHTSIG?

No

If "No" was this activity begun by MHTSIG

Yes

- b. Raised in NARI? Yes

- c. Noted in CMHP? Yes

- d. Recommended by TWG? Yes

9. Anticipated Ease of Completion

- (e.g. Average/realistic)

10. Relevant NFC Goals (e.g. Goal 4.4)

11. Additional Comments
